### Inspiration for Independent Creatives



...to unlock a flow of raving fans to your creative business.



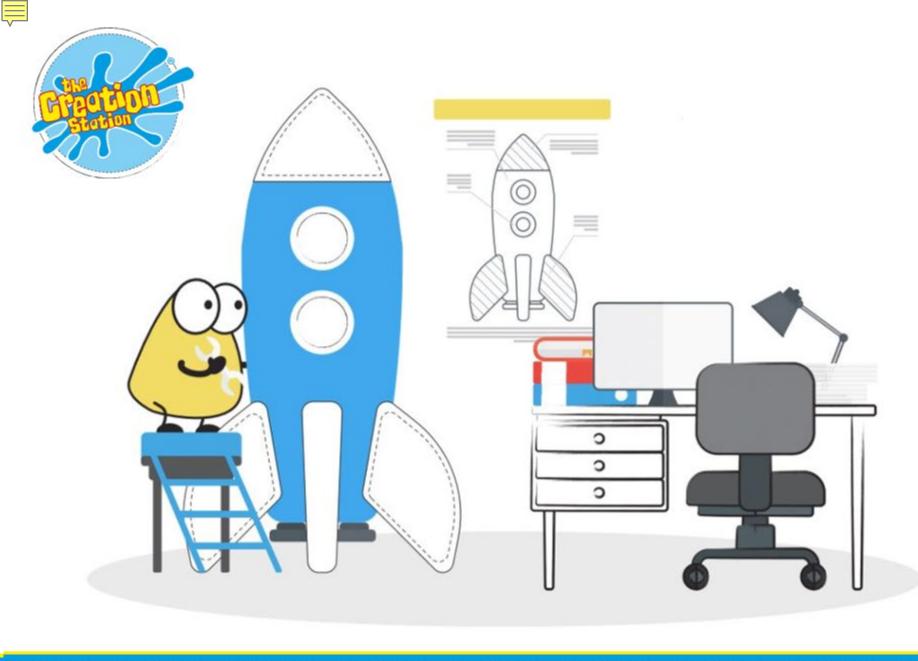




@SarahCressall

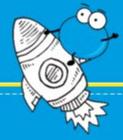
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# A world without creativity

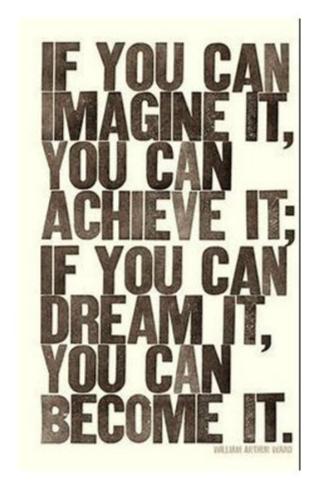








# TO UNLOCK A FLOW OF RAVING FANS TO YOUR CREATIVE BUSINESS



Sarah Cressall



@SarahCressall

@CreationStationInspiration





- Mum to 3, wife to Duncan ☺
- Number 1 best selling author
- Founder of The Creation Station
- 1 million+ children and adults inspired
- 25,000 kids and families each week
- 100+ Franchise owners
- 13,000 art & Crafts products
- Over 6,000 reviews rated 5 star on Trust pilot
- Rated 5-Star by our franchise owners
- Co-founder Childrens Activity Association
- Board member of British Franchise Association
- Ranked in the top 10 most powerful women in franchising







SO WHY AM I STANDING HERE TALKING TO YOU?





- In a wheelchair for a couple of years
- 2 main suppliers closing in the same month
- Contract for 10,000 new calendars in Woolworths
- Launched separate franchise for out of school clubs - didn't work
- Developed membership site technical end too clunky
- Needed national marketing with no national budget







### SO WHY AM I STANDING HERE TALKING TO YOU?





#### It's going ok ...



#### Winner of;

Ranked; #15 Top Franchises in the UK – Elite Franchise – Global Franchise 2019 Winner Most Supportive Franchise and Top Franchise Award – Working Mums 2018 Winner Sylvia Anderson Award for Creativity 2018 Winner Best Franchise Children's Services – Best Franchise Awards 2017 Winner Best Website – Franchise Marketing Awards 2017 Winner Excellence and Innovation – Children's Education Services 2017 Finalist Richard Branson's Impact Award 2016 Winner Best Creative Play Award 2015 Finalist Festival Supplier Awards 2015 Winner Entrepreneur of the Year 2013 Finalist Business Woman Of The Year 2012 Winner Best Woman Franchisor UK 2011 - EWIF Awards Winner Best Franchisee Marketing Support 2012 Winner 'Crème de la Crème' Business Award 2011 Winner 'Best Interactive Business' Award - Mumpreneur 2011

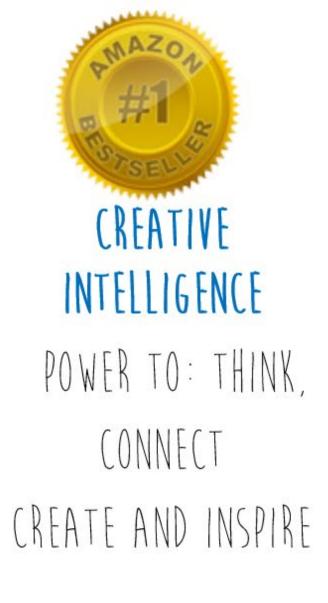


















# *"If you can change peoples lives you have a business"* Richard Branson





SOLVE MEANINGFUL PROBLEMS



>> How do people feel when they engage in crafting /creative activities?

TFIT?



## How do you empower your

people and teams to think, connect create and be inspired?



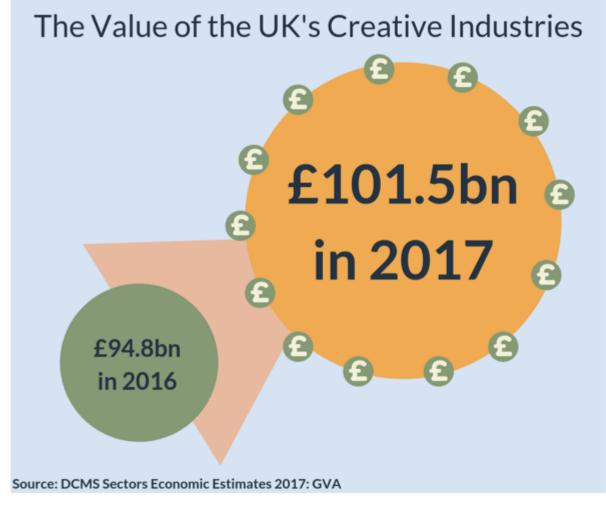
Creativity

# WHAT'S YOUR WHY









IDEAS

### Creativity

5.5% of the UK economy. 1 in 11 jobs across the UK



SUPERHERO IN OUR COMMUNITIES

> SOLVE MEANINGFUL PROBLEMS







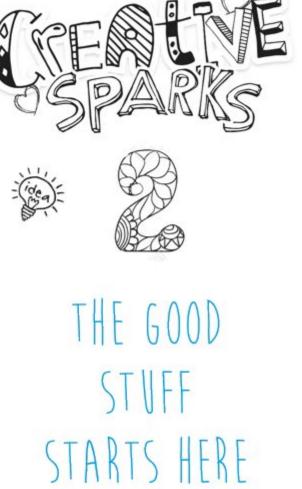


FEEL THE FEAR AND DO IT ANYWAY!

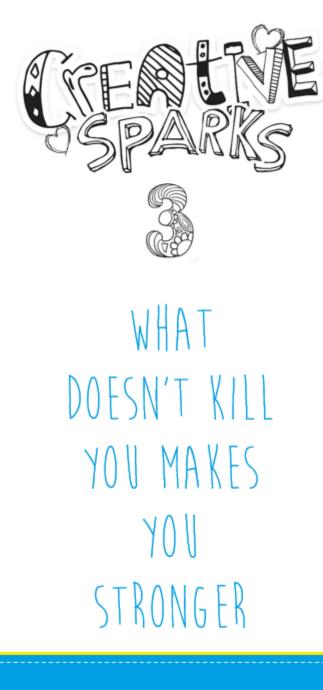














Walt Disney was fired from the Kansas City Star because his editor felt he "lacked imagination and had no good ideas.



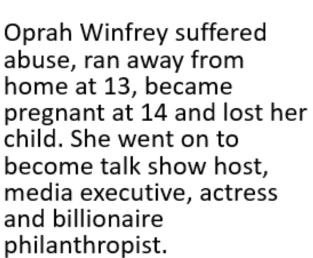




WE CAN DO MORE THAN WE THINK WE CAN









"Have passion, believe in your dreams, believe in yourself even when no one else does, and keep going when hope is lost. Don't be afraid to fail." **Oprah Winfrey** 



WE CAN DO MORE THAN WE THINK WE CAN











WHAT DOESN'T KILL YOU MAKES YOU STRONGER









# If you think you can or think you can't...

### You're right



CHOOSE YOUR MIND SET





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# RAVING FANS





FOCUS ON LEARNING, ENGAGEMENT& CONNECTIONS



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idea)

Physical stores gives online brands more than additional sales and brand exposure

#### **Benefits of in store**

- Test products and collect customer feedback that is difficult to gather online
- Guide customers on how to use products to maximize value
- Develop a truly personal, authentic connection with customers
- Tell a compelling story about YOU, brands and products
- Sell through unique experiences such as events, workshops and classes that disrupt the relationship and increase loyalty



INNOVATE





### HELPING YOUR CUSTOMERS

#### Interested in them.

Ask questions - 'What's you project today' Ask their name, Stand side by side like buddies. This says, "Let's figure this out together." **Making people feel special** 

#### Think about your layout.

Do you need a counter. Tablets to conclude a sale quickly from anywhere. Efficient checkout.

#### **Give more**

Exceptional services, info , tips, advice, free stuff, experiences Look from outside in.





# BEING Exceptional



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SHOWING YOUR TEAMS & CUSTOMERS THEY ARE VALUED



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### HELPING YOUR CUSTOMERS

#### Who shares your values within the community?

Connect and support each other. Access other peoples customers

#### Local expertise

Who could provide and market experiences in your setting or using your products. Done for you marketing and experiences



# COLLABORATE







- Events throughout the week
- Prosecco / Gin and crafts
- Intergenerational events
- Family events
- Sponsor events
- Partner with activity providers





# COLLABORATE











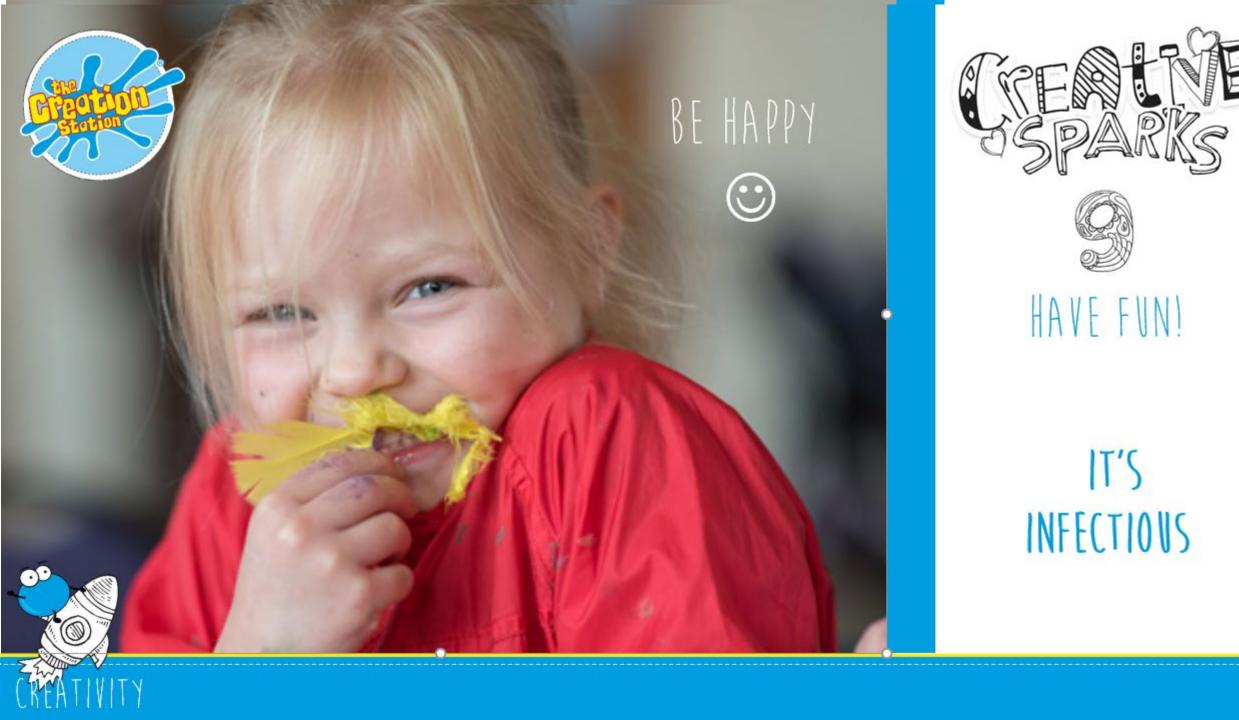
Hairdressers - have to keep going back Nails... have to keep going back

What will make you customers come back to you?



## EXPERIENCES









### SPECIAL OFFERS

## BOOK SIGNING

## SPECIAL OFFER



Sarah Cressall



@SarahCressall



CreationStationInspiration







# NATIONAL EVENT PARTNERSHIP:

Help your customers be OFFICIALLY AMAZING®

#### Find out about our

GUINNESS WORLD RECORD<sup>®</sup> attempt for the largest online gallery of collaged images made from mainly recycled, reused, or repurposed items.

Run it yourself or book one of our Creation Station franchise owners











Stand Number BP09



Sarah Cressall



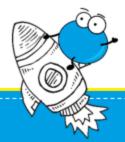
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HERE'S TO YOU